

spark Getting to the truth of how the UK is feeling

Spark Emotions is a global insight agency with a world class team of behavioural psychologists and industry experts.

By combining the power of cuttingedge research techniques, scientific human behavioural understanding and market expertise, we help our clients grow and thrive. Our pioneering approach to insight gives you an understanding of your customer's behaviour, allowing you to serve up engaging and innovative solutions.

Every month, we will be speaking to 1,000 people in the UK to understand how they are truly

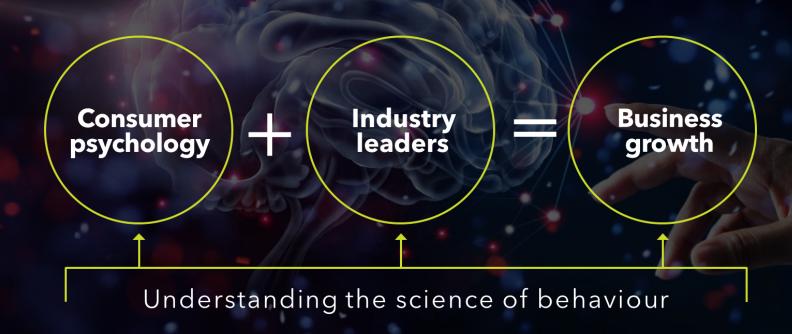
understand how they are truly feeling about the month ahead.
Using our unique Spark Emotional Wheel, we will be able to

quantify the emotions of the nation.

We will gain a broad read of how the nation is feeling with a particular focus on three or four of the most important topics to your customers.



We are a team of **consumer psychologists** and **industry leaders** that help you grow your business by **understanding the science** behind human behaviour



Contents **Chapter 1 Mood of the nation** Chapter 2 Summer food **Chapter 3 BBQ Season** Chapter 4 Who are Spark Emotions Contents Part of the SMP Group Spark





Fuel and food prices are likely to be a big concern for the UK this month

We conducted a nationally representative survey of more than 1000 people to get to the truth of how the nation is really feeling during these turbulent times.

There were a number of events that would have impacted the mood of the nation.

21st April

The world faces a "human catastrophe" from a food crisis arising from Russia's invasion of Ukraine, World Bank president David Malpass has said. The World Bank calculates there could be a "huge" 37% jump in food prices.

3rd May Survey begins

5th May

UK's interest rates raised from 0.75% to 1%, their highest level since 2009, as Bank of England tries to tackle cost of living.

7th May

The average UK house price hit a fresh record in April. Prices had grown for 10 months in a row - the longest run since 2016 but growth is set to slow this year as inflation and interest rates rise.

14th May

Inflation has hit its highest level in 40 years amid the deteriorating cost of living crisis. The rate shot up to 9% last month - its highest level since comparable readings in 1982.

15th April

26th April

The board of Twitter agree to a \$44bn (£34.5bn) takeover offer from the billionaire Elon Musk.

1st May

Prices will keep rising and stay higher "for quite some time" due to the high cost of raw materials, Asda chairman Lord Rose has said.

> 6th May Survey ends

9th May

Activists Animal Rebellion are urging councils to drop meat from school dinners at least two days a week.

12th May

Hospital Covid admissions in Wales have dropped to their lowest levels for nine months. Average daily admissions with confirmed or suspected Covid-19 have dropped to 16 in the week to Wednesday, the lowest daily average since mid-August 2021.

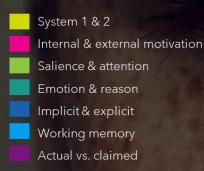
15th

May



Experts at understanding emotion

We are experts on the brain





We can quantify emotions

Our Spark Emotional Wheel allows us to plot the emotions of shoppers and consumers by measuring 3 implicit levels within their minds:

Pleasure - How happy they feel

Excitement - How mentally stimulated (in a good or bad way) they feel

Control - How in control they feel

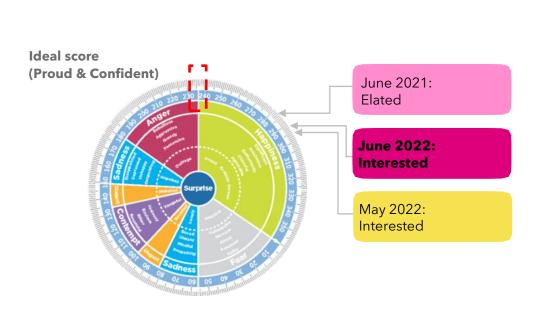


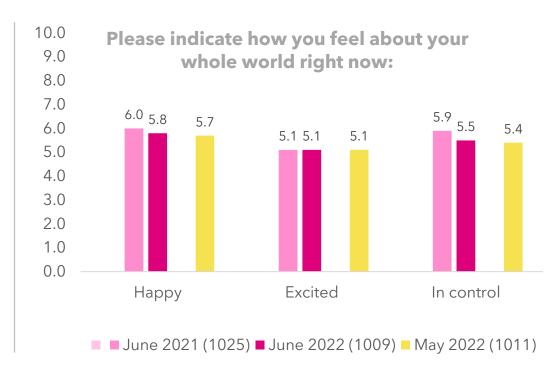
We get to actual, not claimed, behaviour, getting to the truth is critical

spark Real emotions. Real change

The UK feels less in control this June compared to June last year

- Feelings of control are much lower this June compared to June 2021, despite Covid concerns falling, suggesting the cost-of-living crisis is a key concern
- Emotional scores for UK adults have slightly improved since last month as days get lighter and weather improves





This scale consists of a number of words that describe different feelings and emotions. Please indicate how you feel about your whole world right now. Happy; Excited; In control (1 = not at all, 10 = very).



UK adults are feeling slightly more hopeful this month but are still worried about finances

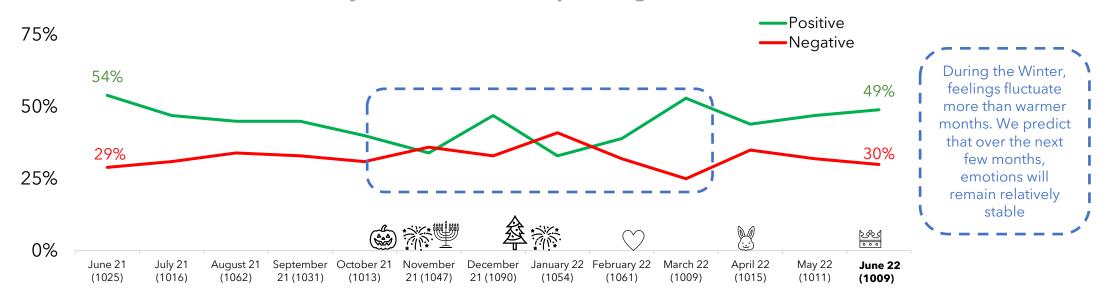
Please describe how you feel about the upcoming month in one word or emotion (N:1009)



spark UK adults are starting to feel more positive as the weather improves in the UK Real emotions. Real change

Positivity was slightly higher this time last year but negative feelings in June are similar this year to last, showing that even though we are in a better position this year with regards to Covid, something is still getting in the way of UK adult's optimism and positivity as we head into warmer months

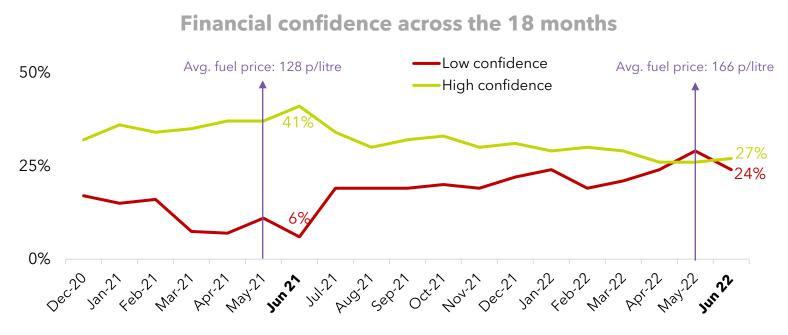
Describe how you feel about the upcoming month of:



Please describe how you feel about the upcoming month of June in one word or emotion

spark For the 3rd month in a row, just 1 in 4 UK adults report high financial confidence

- There's a slight improvement in financial confidence this month compared to last warmer weather means less need to put heating on and therefore, cheaper gas and electric bills for UK adults
- However, fuel prices are still at an all time high, hence 1 in 4 are reporting low financial confidence this month compared to less than 1 in 10 this time last year







Only just over 1 in 10 can afford to save more this month compared to last

How confident are you about your finances in the month of June? (1=not at all, 10=very) Do you expect to spend more, less, or the same amount in the month of June (compared to last month)?

Do you expect to save more, less, or the same amount in the month of June (compared to last month)?



Fuel is top of mind when it comes to spending money this month

What is one thing you will spend money on this month?



May (N:1011)



June (N:1009)

With fuel prices at an all time high, it is becoming a top thought for UK adults when thinking about what they will need to spend money on each month

Holiday and clothes remain top purchases each month as people book summer holidays/trips away and are buying warmer weather clothes



Finances are becoming more of a concern each month as prices continue to rise



UK adults are feeling slightly more positive this month compared to last. However, scores of happiness and control are the lowest for June that we've seen in the last 3 years, this shows how the cost-of-living crisis is impacting people's mood.



For the 3rd month in a row, just 1 in 4 UK adults have reported having high financial confidence and many are feeling worried about the increase in fuel prices.



Just 12% of UK adults can afford to save more this month compared to last, highlighting that this is a tough time for those trying to save for the future.





spark Summer Food

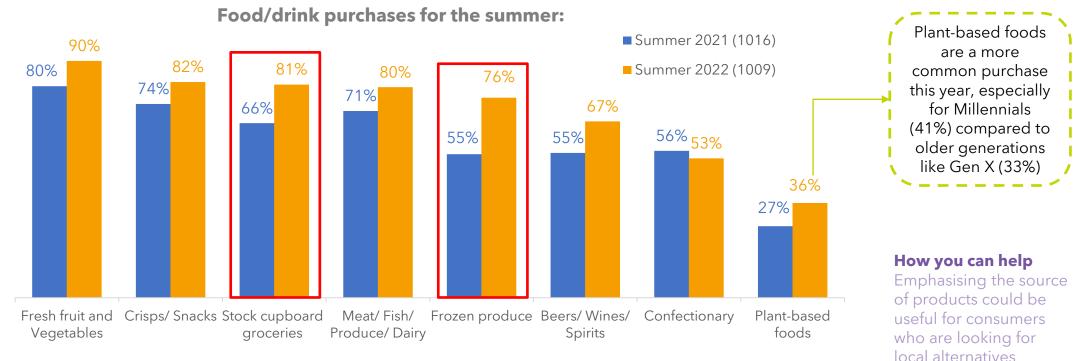
As we step out of Spring and into Summer, our food plans tend to change.

We wanted to know the food choices **UK adults will be making for Summer** this year and whether this has changed at all compared to Summer 2021.

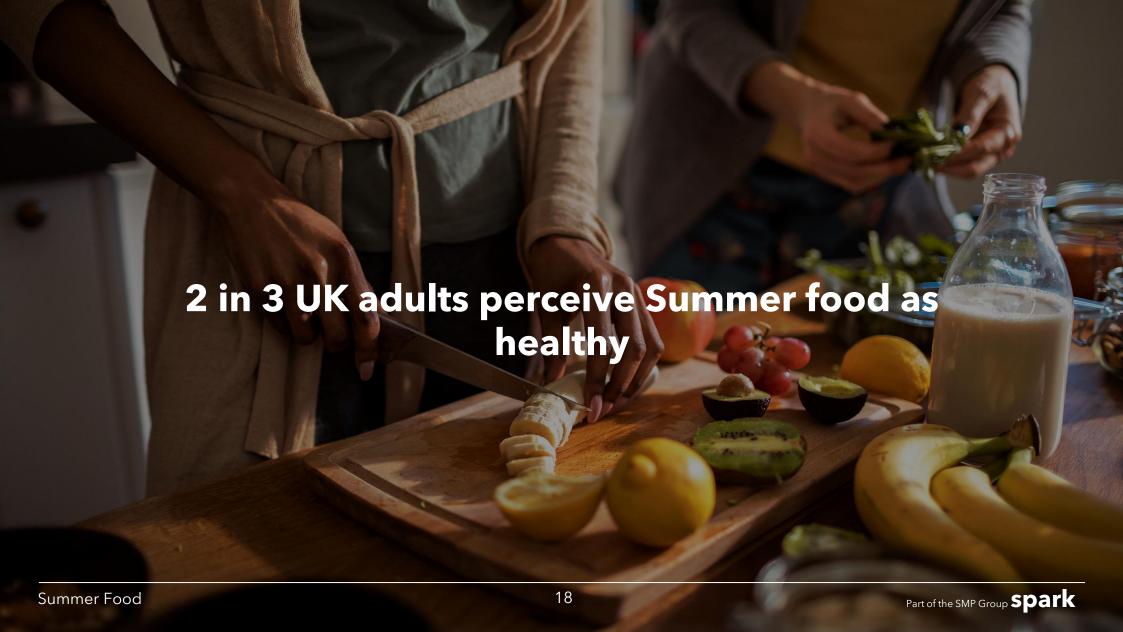
We also find out if UK adults perceive Summer food to be healthy and get insights into the UK's favourite Summer meals.

spark Inflation fears are driving purchases of non-perishables up this summer compared to last

- UK adults are buying more food in general this year compared to last, possibly due to more people working from home and the cost-of-living crisis meaning less can afford to eat out
- Frozen and stock cupboard items (long-life products) have increased by around 20% these tend to be cheaper products, but some may also be stocking up in fear of supplies being cut short or prices shooting up due to the Ukraine invasion



Please select which of the following you are likely to purchase for the summer (multiple response)



spark Real emotions. Real change

Summer food is associated with being healthy, fresh, light and tasty

- Younger generations are more likely to think of Summer food and being unhealthy compared to older generations.
- Retailers should emphasize pre-existing beliefs that summer food is healthy by using health-related language in their messaging

Describe Summer food in one word (N:1009)



Healthiness of Summer food (N:1009) 66% 27% Healthy (0-3 on scale) (7-10 on scale) (4-6 on scale) Gen 7: 54% Gen 7: 14% Baby Boomers: 74% Baby Boomers: 4%

When you think of summer food, how healthy do you think it is? 0=not at all healthy, 10= very healthy Please describe summer food in one word or emotion



UK adults are more certain of their favourite meals in Summer than in Autumn

Favourite Autumn Meal (N:1031)

(asked in our September MOTN report 2021)

10% said Unsure



Favourite Summer Meal (N:1009)



In the Summer, our appetite tends to be reduced because our bodies try to regulate our temperature by cutting down on heat-generating functions such as the digestion of food. Hence, we enjoy lighter foods like salads in the Summer and heartier meals like stews in Autumn/Winter



spark BBQ Season

As BBQ season approaches, we wanted to find out who will be having BBQs, what they will be buying for their BBQs and on what occasions do people typically have a BBQ.

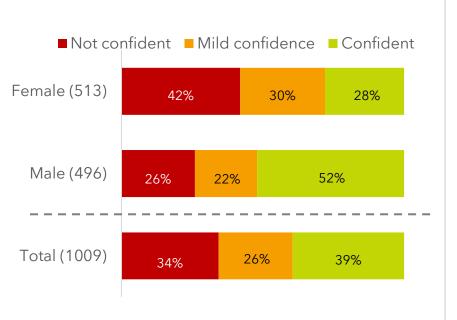
We asked UK adults how confident they feel when it comes to cooking on a BBQ so we can determine any barriers or friction points.



1 in 3 UK adults are not confident when it comes to cooking on a BBQ, especially women

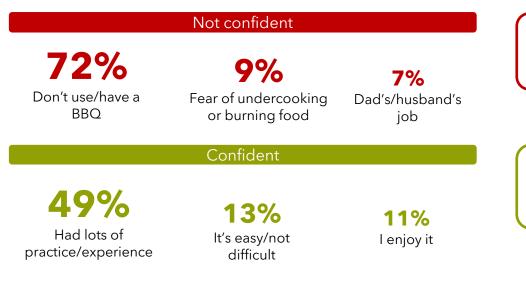
1 in 10 UK adults with low confidence in BBQing say they are afraid they will undercook or burn the food; this is where retailers can step up and provide encourage messaging with simple tips on how to cook meat so everyone can get involved

How confident are you about cooking on a BBQ? (N:1009)



How confident are you about cooking on a BBQ? 0= not at all confident, 10= very confident Why do you say this?

Whv?



How you can help

Communicate top tips for how to know meat is cooked by including recommended equipment such as meat thermometers and consider use of social media platforms to show quick and simple videos to help

"BBQs don't

cook meat

enough"

"I have been doing it for

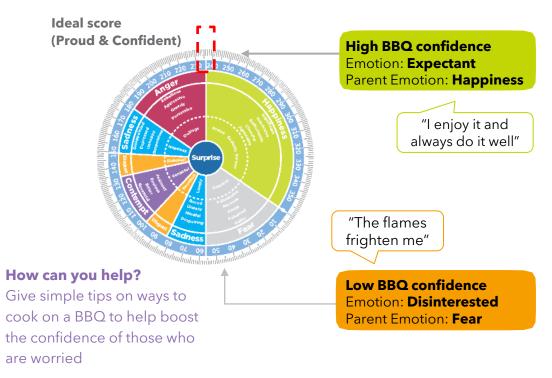
vears so feel

pretty

confident"

SparkReal emotions. Real change UK adults need a BBQ confidence boost and simple tips can help get more people involved

- How confident UK adults feel about BBQ'ing hugely impacts their emotions towards it; experience is key for confidence so retailers should encourage people to BBQ more and provide information to help them get started
- Masterclasses in store are a great way to create a buzz and be interactive with consumers



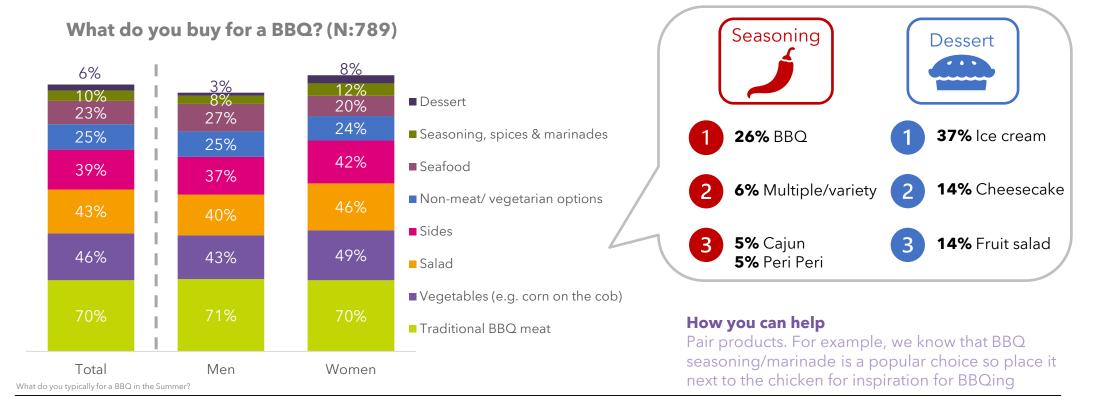
Please indicate how you feel about BBQs:



How do you feel when thinking about BBQs? Happy; Excited; In control (1 = not at all, 10 = very)

spark 1 in 4 UK adults buy non-meat/vegetarian options for their BBQs so ensure there's plenty of choice

- 1 in 10 UK adults will be buying seasoning for their BBQ products so place complimentary marinades and spices with the meat options in store
- Women are more likely to buy salad items, sides, and desserts in preparation for BBQs compared to men



BBQs are a social activity providing an opportunity to impress with extraordinary products

- BBQs are a popular meal when having friends and family over retailers should use this to promote sharing platters, multipacks items and bundles for those planning to host a gathering
- 1 in 5 people consider BBQs to be a treat so are likely to be open to spending more on BBQ products harness this by using language such as 'treat' and 'premium'

On what occasions do you have a BBQ? (N:789)













In our June 2021 report, we saw that 1 in 10 planned to have a BBQ for Father's Day

How you can help

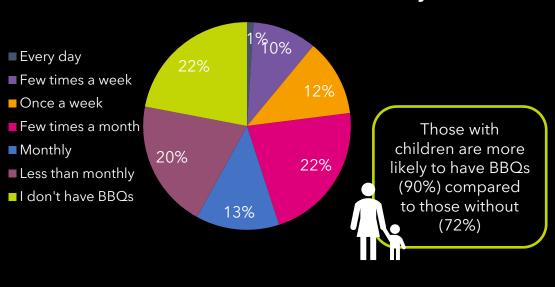
Take advantage of social media and weather predictions to prompt shoppers to consider buying at your store for the sunny days ahead



More than 1 in 5 UK adults have a BBQ at least once a week in Summer

- In the summer, over 1 in 10 UK adults have a BBQ a few times a week suggesting they are looking for multipacks and products that will last the week
- BBQs are a more common occurrence for UK adults who live further South in the UK due to nicer weather

How often do you have BBQs in the Summer? (N:1009)





North

Few times a week

7%

Monthly

15%

South

Few times a week

14%

Monthly

7%

During the summer months, roughly how often do you have BBQs? Where do you live?

Do you have any children (under 18) that live in your household?



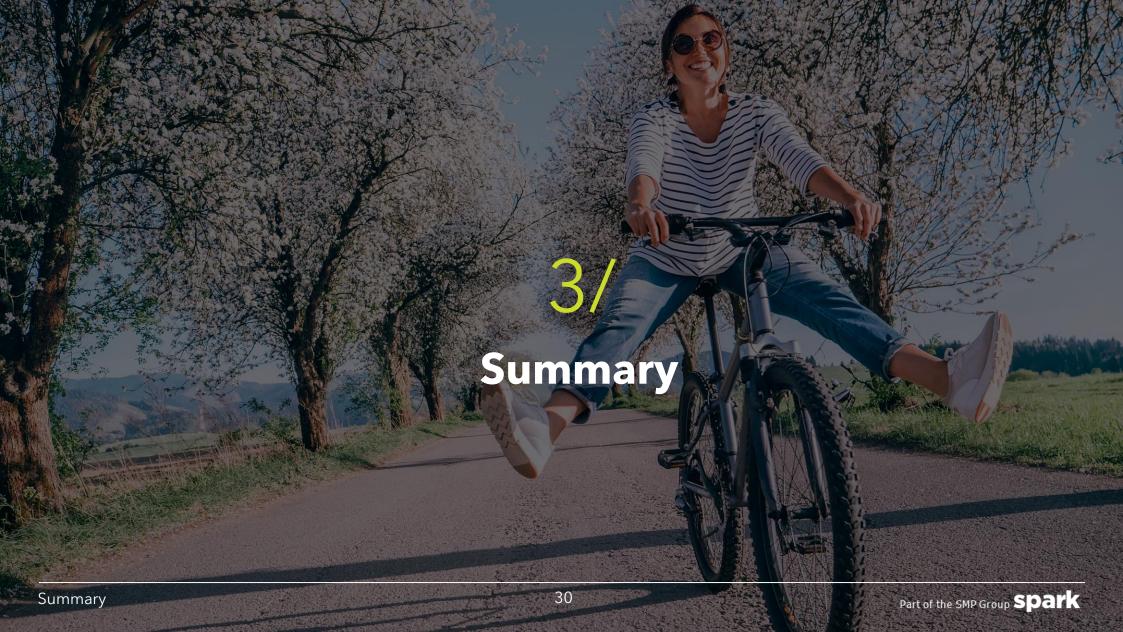
BBQs and salads are top Summer foods in the UK, but many need a BBQ confidence boost



UK adults are buying more food this Summer in general compared to last year and frozen and stock cupboard items (long-life products) have increased by around 20% - people could be stockpiling in fear of inflation and supply issues.



More than 1 in 5 UK adults have a BBQ at least once a week in Summer, but 1 in 3 are not confident when it comes to cooking on a BBQ, due to lack of experience and fear of undercooking meat.





Spark Executive Summary



The Mood of the Nation

- UK adults are feeling slightly more positive this month compared to last as the weather improves.
- The cost-of-living crisis and inflation continue to negatively impact finally confidence as just 1 in 4 UK adults have reported having high financial confidence
- Just 12% of UK adults can afford to save more this month compared to last



Summer Food

- UK adults are buying more food this Summer in general compared to last year.
- Non-perishable planned purchases have increased by around 20% - are people stockpiling in fear of inflation and supply issues?
- UK adults prefer to eat lighter foods in the Summer and are more certain of their favourite Summer meals compared to their favourite Autumn meals



BBQ Season

- 1 in 3 UK adults are not confident when it comes to cooking on a BBQ, especially women
- 1 in 10 UK adults will be buying seasoning for their BBQ products so place complimentary marinades and spices with the meat options in store
- In the summer, over 1 in 10 UK adults have a BBQ a few times a week (especially those who live in the South)



spark Thank you for reading

The team at Spark Emotions who brought you the June edition of Mood of the Nation combined industry expertise with consumer psychology to help get to the truth of how the nation is feeling.



Evie Harris-Jenkins Research Executive



Tara Moran

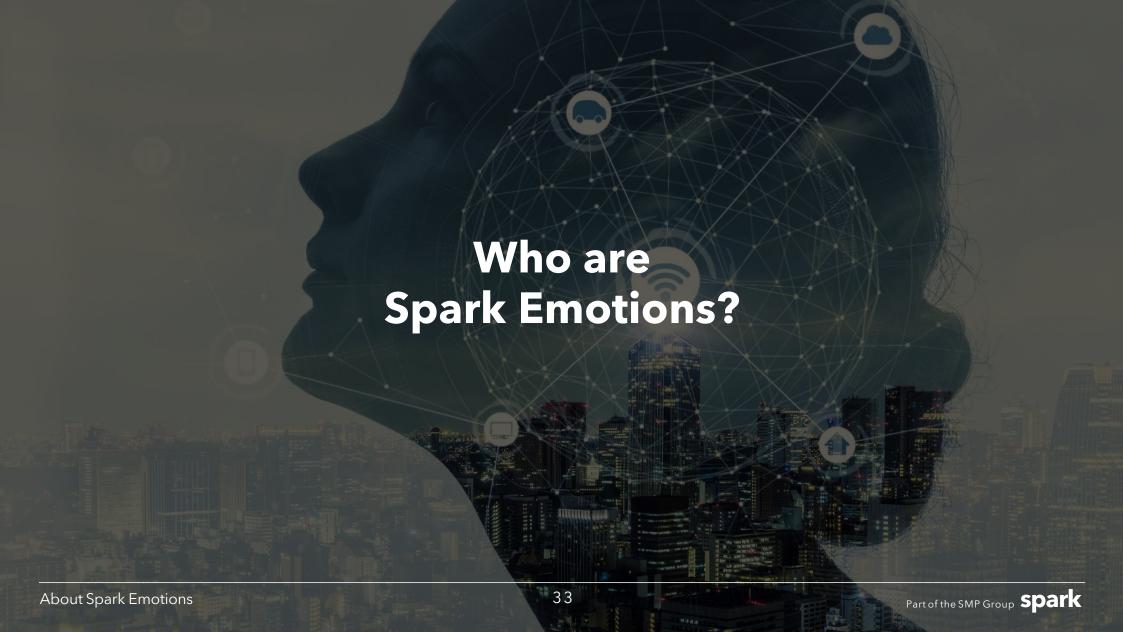
Senior Research Executive



Scott Willey

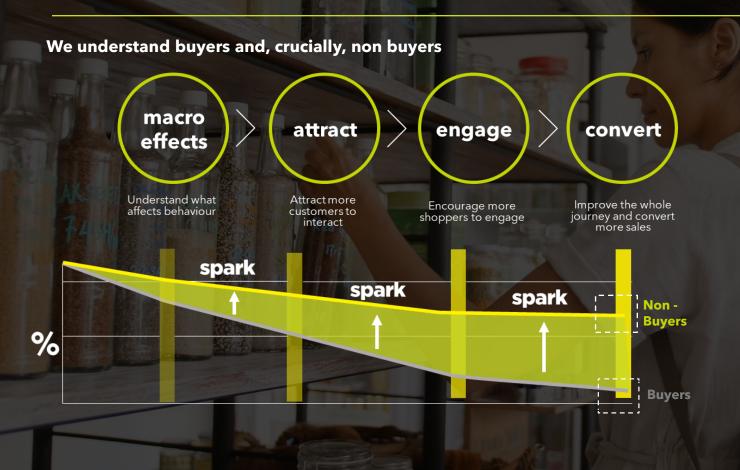
Associate Director

Get in touch with us - hello@sparkemotions.com



spark What sets us apart





At Spark Emotions we feel passionate about using all data sources available.

Whether we are looking to drive new shoppers to store, encourage shoppers to visit more often, or **spend more** in store it is crucial to go beyond the traditional basket analysis and segmentation.

Understanding the behaviours, emotions and purchase intent of buyers, but crucially, non buyers (and those **shopping with your** competitor or category alternatives) is where our expertise comes into play.

